

System Integration Analyst - Job Description

Job information

Job title	System Integration Analyst
Location	Johannesburg/Cape Town/Work from Home Hybrid

Job description

Job purpose	<p>As a system's analyst within the aYo Integration Team, you will support projects and initiatives with detailed documentation to implement, maintain, and support IT and information systems to meet the business needs of organizations and scale as the business grows.</p> <p>As a system's analyst, you'll use computers and related systems to specify new IT solutions, modify, enhance or adapt existing systems and integrate new features or improvements in order to improve business efficiency and productivity.</p> <p>You'll need a high level of technical expertise and clear insights into current business practices.</p>
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Key responsibilities

Design, implement, test and deploy complex software solutions	<ul style="list-style-type: none">• Perform System Integration Analysis across the aYo and Partner EcoSystems, specialising in integration technologies, integration systems and integration patterns.• Plan and conduct analysis workshops with stakeholder coordination.• Translate and analyse the business requirements, system integration related problems and opportunity, and influence the High Level Design and Benefits Case for each initiative.• Distil system integration design constraints, trade-offs and consequence for business and technical consumption• Perform low level analysis on business requirements and existing IT systems (internal to aYo and external Partner Platform), map and document interface specification between systems, translate the requirements into detailed development specifications (sequence flows) and prepare specifications for modified or replacement systems
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Engage with all stakeholders in a professional and cooperative manner	<ul style="list-style-type: none"> • Gain commitment from senior stakeholders to accept proposed actions • Provide input during engagements with senior stakeholders and obtain buy-in for proposed actions, you may also be required to represent aYo at relevant governance forums to facilitate best outcome for the business • Provide authoritative, expertise and advice to all stakeholders • Build and maintain relationships with internal and external stakeholders • Deliver on agreements made with stakeholders in order to ensure that expectations are managed • Make recommendations to improve stakeholder engagement • Participate and contribute to the aYo culture by living the aYo values.
Self-management and teamwork	<ul style="list-style-type: none"> • You will be required to take ownership of key deliverables and drive to implementation • Develop and maintain productive and collaborative working relationships with peers and stakeholders • Positively influence and participate in change initiatives • Continuously develop own expertise in terms of professional, industry and regulatory knowledge • Contribute to continuous innovation through the development, sharing and implementation of new ideas • Take ownership for driving career development
Contribute to financial controls and planning	<ul style="list-style-type: none"> • Identify solutions to enhance cost effectiveness and increase operational efficiency • Manage financial and other company resources under your control with due respect • Provide input into the risk identification processes and communicate recommendations in the appropriate forum.

Key performance measures

Business Acumen	Understands how the business operates, what the key issues and risks are that drive business success; and how they impact on the commercial viability of potential ventures and the profitability of aYo.
Customer/Stakeholder Commitment	Anticipates, meets and exceeds clients and stakeholders' expectations by creating long-lasting relationships that support the client value proposition.
Drive for Results	Drives a sense of urgency, focus, accountability, agility and execution to deliver business results.
Leads Change and Innovation	Challenges the status quo, does what is right for the business, and encourages continuous improvement and innovation.
Collaboration	Prioritizes the business interests of aYo and invests in the success of aYo by aligning effort across business areas.
Impact and Influence	Persuades, convinces, influences and inspires others, both within aYo and externally to win support, loyalty and gain commitment to the purpose of aYo.
Self-Awareness and Insight	Manages self and relationships with others effectively, deals with ambiguity, uncertainty and pressure, and provides perspective in difficult situations.
Diversity and Inclusiveness	Is sensitive to individual and cultural differences and demonstrates humility and an openness to engage people from diverse backgrounds and cultures to the mutual benefit of all parties concerned.

Minimum qualifications

- Computer Science Degree is essential

Minimum experience

- A minimum of 5 years relevant experience in IT
- A minimum of 3-5 years' experience in systems Analysis is essential
- Continuous Improvement related qualification (Essential) (preferred in Lean Six Sigma)
- Experience with UML notations standards
- Experience documenting detail design and specifications requirements
- Experience working with SDLC, waterfall and agile
- Experienced working with, business analyst, developers and project managers
- Client Centric
- Collaboration
- Lead with Influence
- Innovation
- Personal Mastery
- Implementation and Execution mind-set
- Attention to detail
- Conceptual thinking
- Self-starter
- Flexibility in approach
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- Advantageous:
- Working experience across African markets
- 5 years relevant experience in the telecommunications (MTN Advantageous)

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